

## Opportunity Council's Energy Assistance Program Status (as of 10/29/2018)

### For Whatcom County & Island County Residents:

Energy Assistance has ended its early scheduling opportunity for seniors (age 60+ years) and households where someone is receiving a disability benefit (examples: SSI, SSDI, ABD/HEN, VA Disability, and L & I). Anyone who has missed this early scheduling opportunity will need to schedule an energy assistance appointment through the general scheduling methods.

General scheduling will begin Saturday, November 3<sup>rd</sup> from 9am-2pm and continuing into the following week(s) until all appointments for this round have been filled. We will have other rounds of scheduling later in the winter.

We will have a very limited number of crisis appointments available on a weekly basis. To qualify for a crisis, you must be facing disconnection within the current week or without heat (less than 10% propane/oil, or less than 7-day supply of wood). Due to the high demand for crisis, we encourage people to call starting at 9am on Mondays.

All energy assistance appointments are scheduled by phone; we are unable to accept walk-ins at this time. Appointments are filled on a first come, first served basis.

### For San Juan County Residents:

The LIHEAP Program is currently **closed** for San Juan County residents. The LIHEAP program will reopen in December 2018. Please contact your local family resource center for more information. See below for your nearest resource center's contact information.

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For additional information or questions, please contact us:

For Whatcom County - Call (360) 255-2192 or (888) 586-7293, Monday-Thursday 9am-12pm and 1pm-4pm, Friday 9am-12pm.

For Island County - Call (360) 679-6577 or (800) 317-5427, Monday-Thursday 9am-12pm & 1pm-4pm, Friday 9am-12pm.

For San Juan County: Call your local Family Resource Center below:

- Lopez Island Family Resource Center – (360) 468-4117
- Orcas Community Resource Center – (360) 376-3184
- San Juan Island Family Resource Center – (360) 378-5246