

Opportunity Council's Energy Assistance Program Status (as of 7/1/2018)

For Whatcom County Residents:

Energy Assistance is currently open for scheduling PSE HELP or CNG WEAFF assistance during normal line hours. You do not need to be in a crisis situation to receive a regular energy assistance appointment.

Please note, a very limited number crisis appointments may be available each week depending on program funding and scheduling availability. Crisis appointments become available on Mondays starting at 9am for the current week. Once these appointments are filled, we do not have any more until the following week. All of our appointments are scheduled by phone and on a first come, first served basis.

To qualify for a crisis, you must be either facing imminent disconnection (within the current week) or disconnected for nonpayment with a PSE or CNG account in your name and current address.

PLEASE NOTE: We do not have any assistance available for those with City of Blaine electric or Sumas Water & Light electric utilities; assistance will become available when LIHEAP reopens in October 2018 for crisis.

For Island County Residents:

Energy assistance will reopen scheduling for regular PSE HELP or CNG WEAFF assistance appointments during normal line hours. A limited number of crisis appointments may be available on a weekly basis and is dependent on program and staff availability. Please call or stop by our Oak Harbor office for more information.

PLEASE NOTE: We do not have any assistance for Snohomish PUD electric; assistance will become available when LIHEAP reopens in October 2018 for crisis.

For San Juan County Residents:

The LIHEAP Program is now **closed** for San Juan County residents. The LIHEAP program will reopen in late Fall 2018. Please contact your local family resource center for more information. See below for your nearest resource center's contact information.

For additional information or questions, please contact us:

For Whatcom County - Call (360) 255-2192 or (888) 586-7293, Monday-Thursday 9am-12pm and 1pm-4pm, Friday 9am-12pm.

For Island County - Call (360) 679-6577 or (800) 317-5427, Monday-Thursday 9am-12pm & 1pm-4pm, Friday 9am-12pm.

For San Juan County: Call your local Family Resource Center below:

- Lopez Island Family Resource Center – (360) 468-4117
- Orcas Community Resource Center – (360) 376-3184
- San Juan Island Family Resource Center – (360) 378-5246