Opportunity Council's Energy Assistance Program Status (as of 4/9/18)

For Whatcom County Residents:

Energy Assistance is currently open for scheduling regular energy assistance during normal line hours. You do not need to be in a crisis situation to receive a regular energy assistance appointment.

Please note, a <u>very limited</u> number crisis appointments may be available each week depending on program funding and scheduling availability. Crisis appointments become available on Mondays starting at 9am for the current week. Once these appointments are filled, we do not have any more until the following week. All of our appointments are scheduled by phone and on a first come, first served basis.

To qualify for a crisis, you must be either facing imminent disconnection (within the current week), out of heat (less than 10% propane/heating oil or 7-day supply of wood), or disconnected for nonpayment.

For Island County Residents:

Energy assistance will reopen scheduling for regular energy assistance appointments starting on April 2nd during normal line hours. A limited number of crisis appointments may be available on a weekly basis and is dependent on program and staff availability. Please call or stop by our Oak Harbor office for more information.

For Salvation Army/Warm Home Fund vouchers, walk-in hours are available Monday through Thursday, 9am-12pm. Please bring your urgent, final or shutoff notice and the prior month's income documentation for all household members.

For San Juan County Residents:

The LIHEAP Program is now available for San Juan County residents. Please contact your local family resource center for more information. To apply, you will need to go to your local family resource center office. See below for your nearest resource center's contact information.

For additional information or questions, please contact us:

For Whatcom County - Call (360) 255-2192 or (888) 586-7293, Monday-Thursday 9am-12pm and 1pm-4pm, Friday 9am-12pm.

For Island County - Call (360) 679-6577 or (800) 317-5427, Monday-Thursday 9am-12pm & 1pm-4pm, Friday 9am-12pm.

For San Juan County: Call your local Family Resource Center below:

- Lopez Island Family Resource Center (360) 468-4117
- Orcas Community Resource Center (360) 376-3184
- San Juan Island Family Resource Center (360) 378-5246