

2014 Annual Report



A Community Action Agency Serving Island, San Juan & Whatcom Counties.
Helping people. Changing lives. [Since 1965.](#)



The Opportunity Council is a private, non-profit Community Action Agency serving homeless and low-income families and individuals in Northwest Washington. Community Action programs work with partners in our communities to address local emerging needs. The Opportunity Council offers services that include addressing immediate and crisis-oriented basic needs such as food, emergency shelter, and eviction-prevention. We also provide programs that promote self-sufficiency in our community by delivering early childhood education, home weatherization, and energy conservation education.

OUR MISSION

Opportunity Council is a private nonprofit community action agency that acts as a catalyst for positive change, both in the community and in the lives of the people it serves.

THE COMMUNITY ACTION PROMISE

Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.

Community Action Agencies (CAAs) are nonprofit private and public organizations established under the Economic Opportunity Act of 1964 to fight America's War on Poverty. Community Action Agencies help people to help themselves in achieving self-sufficiency. Today there are approximately 1000 Community Action Agencies, serving people in every state as well as Puerto Rico and the Trust Territories.

Cover photos, counter clockwise from top left:

Guest enjoys a meal during Project Homeless Connect 2014,* donors support annual school supply drives in Bellingham and Oak Harbor, produce donations for Maple Alley Inn, Fall festival at the East Whatcom Regional Resource Center in Kendall, Maple Alley Inn staff and volunteers, parent and child at Project Homeless Connect 2014.*

*Photo credit Edye Colello-Morton

Message from the Executive Director

Whether you are a donor, elected official, partner agency or community member, you are an important contributor to our success. We are pleased to provide this report to you and all our stakeholders to share our 2014 achievements and success stories.

In 2014 we celebrated the nation's 50-year anniversary of community action fighting poverty. As I write, this we are preparing for Opportunity Council's 50-year anniversary as your local community action agency in the fall of 2015.

Throughout our history we have developed an organizational culture of resiliency and a willingness to embrace change. We continue to evaluate our effectiveness and assess community needs on an ongoing basis. An additional organizational strength of Opportunity Council is our ability to develop strategies and leverage resources that support the implementation of innovative programs to better serve the community.

Some examples in 2014 of Opportunity Council's ability to respond to community needs and implement new programs include:

- Serving as the community hub for getting people signed up for Apple Health in Island County.
- Collaborating with San Juan Island's Conservation District and Orcas Power and Light Company to expand the Community Energy Challenge and low-income weatherization services for San Juan County residents.
- Expanding early learning programs in Whatcom County and acting as the lead agency in the five-county area for Early Achievers, a statewide program to train and rate child care providers that support each child's learning and connects families to high quality childcare.



I encourage you to review some of our achievements by reading this annual report and plan to join us as we celebrate Opportunity Council's 50th anniversary in the fall of 2015. Follow us on Facebook for updates and current activities.

If you have questions about this report or insights regarding our work in the community, please feel free to contact us. We are your Community Action Agency.

David W. Finet

Dave Finet
Executive Director



Fresh produce donations help make healthy meals possible at Maple Alley Inn.

Produce donations provide nutritious meals for families

At Maple Alley Inn our goal is to provide the freshest, healthiest meal possible. During the summer and fall, local gardeners provide an abundant supply of fresh produce to help us meet that goal.

The 2014 season provided a great harvest of beets, green beans, broccoli, cabbage, beans, zucchini, lettuce, kale, chard and cucumbers. Nothing went to waste.

Produce was sorted into what could be used for weekly meals, plus what we could prep and freeze for later use. We were also able to share some produce with the Bellingham Food Bank and the Lighthouse Mission.



Food & Housing

Everyone should have a safe, affordable place to live and enough nutritious food to eat.

Food Assistance



259 families were able to purchase food by signing up for Basic Food Assistance (food stamps).



17,000 hot meals were served by Maple Alley Inn and Maple Alley Café



860 children received healthy meals and snacks each month through the Child Care Nutrition Program.

Housing Assistance



1,000 households accessed housing information and services through the Whatcom Homeless Service Center.



10,589 people came to our resource and referral sites seeking help with basic needs. (Including Island, San Juan, and Whatcom Counties)



796 Families
have a warm, safe home
with help from our housing
and rental assistance programs

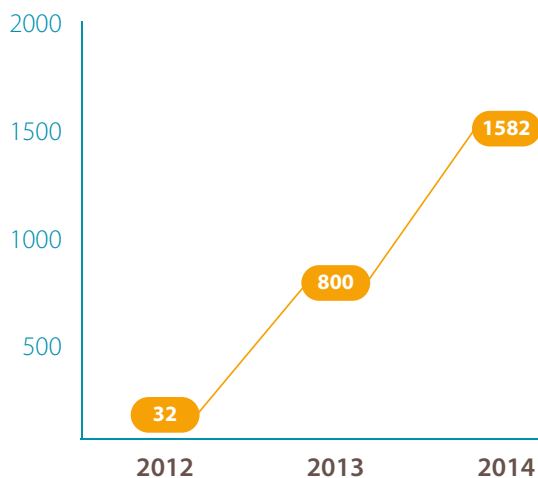
521 - Whatcom County

17 - San Juan County

258 - Island County



East Whatcom Regional Resource Center
- Number of client contacts and referrals



East Whatcom Regional Resource Center opened in the fall of 2012 and has grown every year. We are proud to play a role in this growing community resource.



Community partners are key to community action success. Helping Hand of South Whidbey (left with Island County OC director Lisa Clark) and Bellingham School District (Steve Clark, far right with OC's Dave Finet and David Webster) were both honored with awards in 2015.



Community partners expand our services, outreach

Four Community Partner awards were announced at our annual meeting Thursday, May 22, in Bellingham. The four partners included Lou Piotrowski from the East Whatcom Regional Resource Center community council, Bellingham Public Schools, DSHS Bellingham CSO and Helping Hand of South Whidbey. Recipients were honored for partnering with the OC to help families meet their basic needs and find resources to exit poverty. For example, Lisa Clark, director of Island County Opportunity Council, said Helping Hand was selected because of their help with community outreach.

"For over 16 years, Helping Hand has provided space for us to do outreach once a week on the south end of Whidbey Island." "They are a vital link between the Opportunity Council and those who need our services." Lisa Clark, director, Island County Opportunity Council.

Engaging with our elected officials is also important to the work of community action agencies. Rep. Rick Larsen (D-WA2) and Suzan DelBene (D-WA1) each visited our programs and talked with staff and clients in 2014. Our early learning policy council representatives made trips to the state capital to advocate for support for these important programs.

Advocacy & Partners

Our partners and advocates support a safe and healthy community for all our families.



500 homeless neighbors connected with partner agencies at Bellingham's annual Project Homeless Connect in July.



104 families prepared online job applications or completed homework assignments thanks to receiving a refurbished computer through our "Computers 4 Kids" partner program.



2,207 people filed their tax returns for free, with help from AARP and other volunteers connected with the Asset Building Coalition.



6,886 volunteer hours supported our agency's services.



7,560 AmeriCorps and VISTA service hours helped nonprofit agencies throughout our community.



60 people were able to open bank accounts through the "Bank On North Sound" partnership.



1,636 people accessed health care through enrollment programs in our Oak Harbor and East Whatcom offices.



Access to transportation

San Juan Island County residents sometimes need to travel to the mainland for healthcare or other services, and the people required to do so are those who can least afford it, including seniors on Medicare.

Each year San Juan Island Family Resource Center provides transportation assistance to over 600 households ranging from emergency ferry tickets to low-cost taxi rides and financial help with car repairs.

"Transportation plays a critical role in ensuring that disabled, low-income and elderly residents living in remote and rural areas of San Juan Island are able to remain healthy and independent."

Jennifer Armstrong, San Juan Island Family Resource Center



Early learning programs engage families, provide services and measure outcomes for children and families.

Early learning opportunities grow in 2014

More children enrolled in a high-quality, full-day preschool in the fall of 2014 because our program expanded with 71 additional openings.

The increase was due to an expansion of state-funded preschool. After a competitive process, Washington State Department of Early Learning (DEL) selected the Opportunity Council to expand its Early Childhood Education and Assistance Program (ECEAP).

The expansion resulted in four new classrooms opening including one in Lynden's Fisher Elementary School, Custer Elementary in the Ferndale School District, a new classroom at Bellingham's Birchwood Elementary School and an added afternoon class at Bellingham's Carl Cozier Elementary.



Life-Long Learning

Everyone should have the education they need to thrive and the tools and skills they need for employment.



408 children attended preschool so they could enter kindergarten ready to succeed and 67 children and their parents participated in Early Head Start.



185 children with disabilities were helped each month through Early Support for Infants and Toddlers and 561 children were referred to services for special needs through Single-Entry Access to Services.



2,105 families found child care resources through Child Care Aware of Northwest Washington and 23 children were in a safe place because their families used Emergency Child Care vouchers.



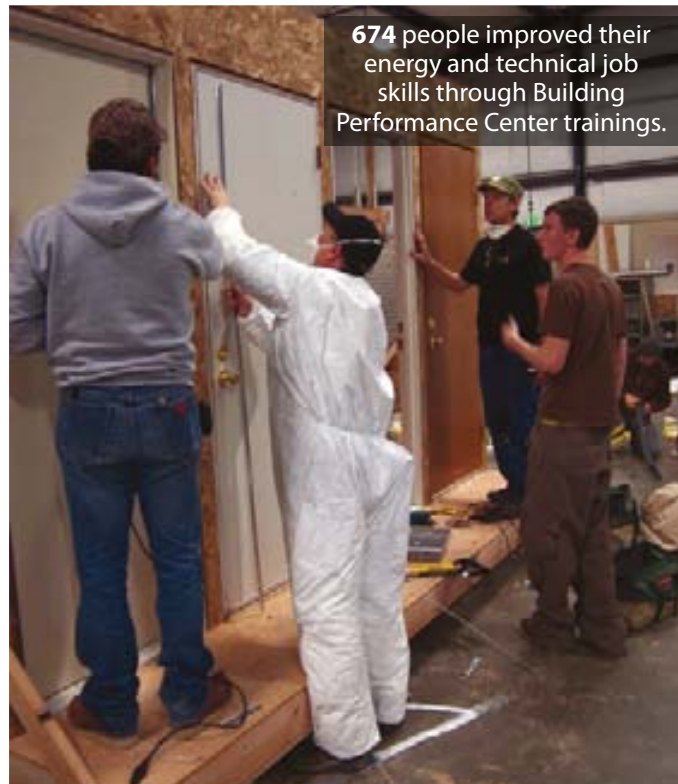
697 hours of Technical Assistance and Training strengthened child care provider services.



500 people gained job skills and work experience through our employment support services.



119 people graduated from Financial Literacy and Renter Education (F.L.A.R.E) or On the Money-Financial Literacy Education classes



Pre-K parents share their stories, rally for education



Our early learning students' parents and staff joined over 350 parents and staff from across Washington State to participate in 2014 Advocacy Day in Olympia in February.

They encouraged the governor and legislators to keep their commitment to fund pre-kindergarten services for children birth to five.

"As a parent, we have to do one of the toughest things: share our personal story. For many of us, that is not an easy story to share," said Crystal Garvin, former parent policy council chairperson.

"Our hope is that our story will make a lasting impression for our legislators and give them a reason to fight for our children."

Washington State governor Jay Inslee visited the OC's Building Performance Center in 2015.



Governor recognizes impact of energy savings

Washington State Governor Jay Inslee visited our Building Performance Center in July as part of his 2014 state-wide climate tour.

In an email message, he called out clean-energy efforts around the state, including the work at the BPC which has long been a leader in weatherization and energy efficiency.

"Training programs like the one at the Building Performance Center are helping us make sure Washington residents are ready to take on the jobs that can make us the world's leader in the clean energy economy," the Governor wrote in an email. "The center trains workers and building owners in a state-of-the-art facility with cutting-edge technology. They've helped homeowners save hundreds of dollars in energy payments, while also removing 6,000 tons of carbon pollution – equal to taking 1270 cars off the road."

Energy Services & Conservation

Everyone should have a safe, warm home and the opportunity to reduce their energy use and expense.



246 households learned how to take control of high-energy bills through our Conservation Education program.



57 residents are living in safer homes after getting Home Improvement services.



112 families reduced their annual energy use and expenses through home Weatherization services.



382 households learned how they could save energy through a home energy assessment by the Community Energy Challenge.



26 homes are now healthier for children who suffer with asthma thanks to our Freeman Healthy Homes program.

9,007 energy assistance grants helped families keep their heat and lights on.

Whatcom
7480 Grants

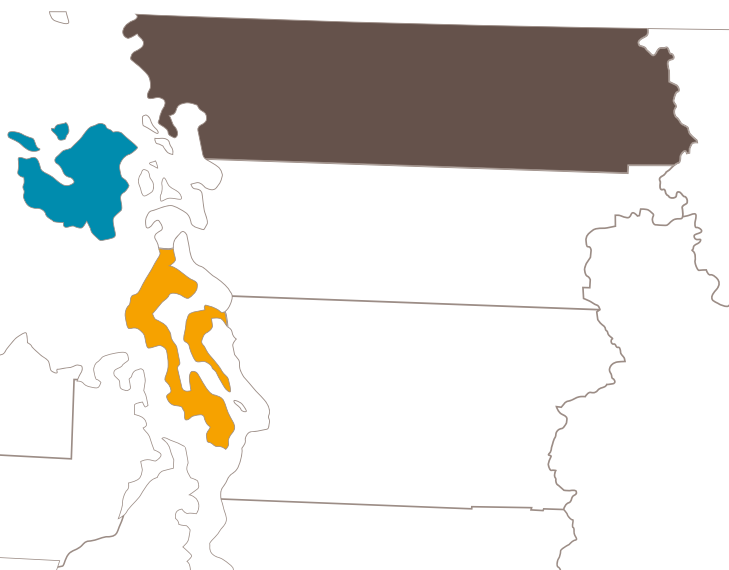
LIHEAP
PSE Help
WEAF
Winter Help

San Juan
185 Grants

LIHEAP

Island
1342 Grants

LIHEAP
Warm Fund
PSE Help
WEAF





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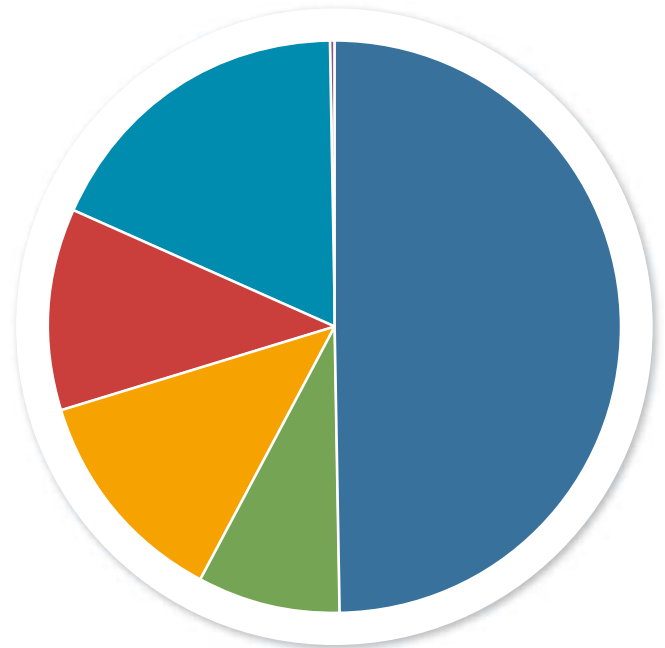
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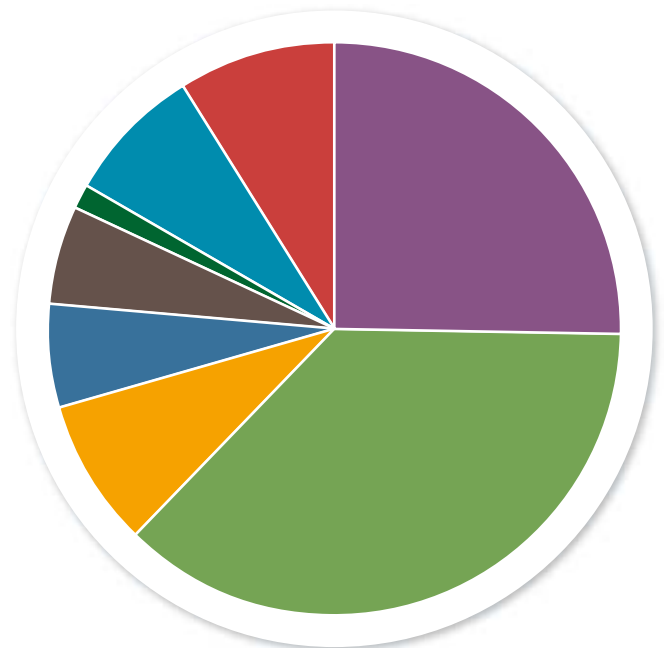
2014 Revenues

| | |
|---------------------------------|---------------------|
| ● Federal | \$11,961,105 |
| ● State | \$1,939,600 |
| ● Local Government | \$2,951,059 |
| ● Fee for Service | \$2,739,898 |
| ● Donations & Foundation Grants | \$4,346,979 |
| ● Interest & Other Income | \$25,745 |
| Total Revenues | \$23,964,384 |



2014 Expenditures

| | |
|------------------------------------|---------------------|
| ● Early Learning & Family Services | \$6,063,046 |
| ● Community Services | \$8,835,466 |
| ● Home Improvement | \$1,955,721 |
| ● Economic Development | \$1,427,005 |
| ● Island County | \$1,298,828 |
| ● The Energy Project | \$312,639 |
| ● Administrative & Overhead | \$1,864,079 |
| ● Agency Services | \$2,108,984 |
| Total Expenditures | \$23,865,767 |



| | |
|-----------------------------------|---------------------|
| Revenue in excess of expenditures | \$98,617 |
| Total | \$23,964,384 |

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Early Learning and Family Services

1111 Cornwall Ave., Suite 200, Bellingham, WA 98225
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Island County

1791 NE 1st Ave., Oak Harbor, WA 98277
360-679-6577 | 800-317-5427

Home Improvement Department

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360-733-6559

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